

UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF NEW YORK

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JOANNE NOEL HIGGINS,

Index No.: 21-cv-04203-LJL

Plaintiff,

-against-

120 RIVERSIDE BOULEVARD AT TRUMP PLACE
CONDOMINIUM, THE BOARD OF MANAGERS OF 120
RIVERSIDE BOULEVARD AT TRUMP PLACE
CONDOMINIUM, MICHAEL RITCHKEN,
INDIVIDUALLY AND AS PRESIDENT OF THE BOARD
OF MANAGERS OF 120 RIVERSIDE BOULEVARD AT
TRUMP PLACE CONDOMINIUM, AKAM ASSOCIATES,
INC., RONALD STARCIC, CARLOS A. GALLIANI and
NANCY GALLIANI,

**FIRST
AMENDED
COMPLAINT**

**JURY
TRIAL
REQUESTED**

Defendants.

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1. Plaintiff Joanne Noel Higgins ("Higgins"), by her counsel, Rodriguez-McCloskey, PLLC, as and for the First Amended Complaint in this action against defendants: (i) 120 Riverside Boulevard At Trump Place Condominium; (ii) The Board of Managers of 120 Riverside Boulevard at Trump Place Condominium (the "Board of Managers"); (iii) Michael Ritchken, individually and as president of the Board of Managers; (iv) AKAM Associates, Inc. ("AKAM"); (v) Ronald Starcic; (vi) Carlos A. Galliani; and (vii) Nancy Galliani (collectively referred to below as "Defendants"), hereby alleges as follows:

PRELIMINARY STATEMENT

2. In or about 2016, Higgins, a disabled person as defined by state and federal law, began searching for a new home. Higgins had hoped to start a family in the home and to make it her forever home.

3. Higgins was looking for an apartment that was move-in ready, even though she anticipated doing some work to make the apartment a “home” and to accommodate her disabilities. Ultimately, she decided on condominium unit 3N, located at 120 Riverside Boulevard at Trump Place (“Trump Place Condominium”). Higgins, who is permanently disabled, desired a lower floor residence to accommodate her vertigo and other ailments associated with a traumatic brain injury she had suffered earlier in her life.

4. During the final walkthrough prior to her purchase of the Home,¹ Higgins observed water staining at the window in the bedroom.

5. At no point did Higgins observe the existence of an active or present leak in the unit alerting her to the presence of this defect in the Home prior to closing.

6. In order to induce Higgins to close, the attorney for the sellers, defendants Carlos A. Galliani and Nancy Galliani (the “Sellers”), signed a sworn statement in which he attested he had spoken to Nancy Galliani, and she confirmed that there was no leak from the window as said leak had been repaired several years earlier. Moreover, Higgins relied on the direct representation in the rider to the contract of sale made by Sellers stating that the unit would be delivered free from leaks and had not had any leaks in the twelve months prior to closing.

7. Higgins was not at any point aware of the leak defect in the Home prior to

¹ Unit 3N at 120 Riverside Boulevard at Trump Place Condominium shall be referred to as the “Home” herein.

closing, she was only aware of water staining which she did not attribute to an active leak due to the statements of Sellers through their attorney and the representations within the contract rider.

8. Relying on the fraudulent representations made by the Sellers concerning the water damage and status of leaks in the unit, Higgins proceeded to closing where she purchased the Home in an all-cash transaction.

9. After the closing, Higgins began to move her belongings into the Home, believing, based on the Sellers' representations, that the window was without material defect. In fact soon after her purchase the window began to leak and, upon information and belief, the leak stemmed from water penetration from the facade of the Building.

10. Higgins immediately contacted defendants Trump Place Condominium, the Board of Managers and AKAM about the leak in an effort to resolve the issue. Despite years of requests for repair, to date, the leaks continue, have developed mold, have caused extensive damage to both the Home and Higgins and have rendered Higgins homeless. To make matters worse, the Board of Managers and AKAM have embarked upon a campaign to discredit and discriminate against Higgins which has resulted in severe personal injury to Higgins and her inability to use her Home for any purpose.

11. As explained more fully below, Trump Place Condominium, the Board of Managers, and AKAM own, lease, operate, manage and/or control an apartment building, which is a dwelling and housing accommodation and which violates the above-mentioned laws.

12. At all times relevant hereto, defendants Trump Place Condominium, Board of Managers, AKAM, Ritchken, and Starcic had actual notice of Higgins's disabilities and her ongoing requests for a reasonable accommodation under the FHA as a necessity to allow her to

enjoy the Home in the same manner as the other residents of the Building, and have discriminated against Higgins with respect to the apartment building located at 120 Riverside Boulevard, New York, New York (referred to herein as “120 Riverside Blvd.” or the “Building”), and the Home by refusing to make requested reasonable accommodations and modifications necessary for Higgins’ disability which would be of no cost or difficulty to the Condominium Defendants.

13. At all times relevant hereto, defendants Trump Place Condominium, Board of Managers, Ritchken, and Starcic, had notice that as a disabled person, Higgins’ health was declining as a result of their failure to accommodate her reasonable requests due to her disability. Higgins consistently provided notice by emails and doctors letters, allowing for time to remedy the ongoing failures and violations of the FHA.

14. Trump Place Condominium, Board of Managers, AKAM, Ritchken, and Starcic made a decision to ignore the explicit legal requirements to accommodate Higgins, as a resident owner with a legal disability that required them to make the Building, including Higgins’ Home therein, accessible.

15. At all times relevant hereto, defendants Trump Place Condominium, Board of Managers, AKAM, Ritchken, and Starcic, actively chose to retaliate against Higgins by harassing her and adopting a pattern of ignoring her requests for a reasonable accommodation due to her disability under the FHA, as opposed to providing the requested accommodations.

16. Trump Place Condominium, Board of Managers, AKAM, Ritchken, and Starcic decided to violate the law and harm Higgins, despite Higgins’ repeated pleas that they make the building accessible for the disabled; with the presumption that they would never be caught or

required to respect Higgins' civil rights. In doing so, Trump Place Condominium, Board of Managers, AKAM, Ritchken, and Starcic made a calculated, but unlawful decision that Higgins does not deserve rights equivalent to those afforded to other non-disabled persons.

17. This action seeks to right that wrong by recompensing Higgins and making Trump Place Condominium fully accessible so that Higgins can finally receive both the full and equal opportunity to enjoy her home, and the goods, services, privileges, advantages, and accommodations that Trump Place Condominium provides to those who are not disabled.

18. Higgins seeks declaratory, injunctive, and equitable relief, as well as monetary damages and attorneys' fees, costs, and expenses to redress Defendants' unlawful disability discrimination and retaliation against Higgins, in violation of Federal Fair Housing Amendments Act of 1988 ("FHA"), Title VIII of the Civil Rights Act, 42 U.S.C. §§ 3604(c); 3604(f)(2), 3604(f)(3)(B), 3617, and 3631; the New York State Executive Law (the "Executive Law") § 296, New York State Civil Rights Law, § 40, and the Administrative Code of the City New York (the "Administrative Code"), § 8-107, among other things.

JURISDICTION AND VENUE

19. This Court has jurisdiction over this matter pursuant to 42 U.S.C. §§ 3604 and 28 U.S.C. §§ 1331 and 1343, as this action involves federal questions regarding the deprivation of Higgins' rights under the FHA among other statutes. The Court has supplemental jurisdiction over Higgins' related claims arising under the New York State and City laws pursuant to 28 U.S.C. § 1367(a).

20. Venue is proper in this district pursuant to 28 U.S.C. § 1391(b)(2) because the Defendants' acts of discrimination, retaliation, and negligence herein occurred in this District

and Defendants' apartment Building and Higgins' Home therein that are the subject of this action are located in this District.

PARTIES

21. Higgins is a resident of the State and City of New York. Until her ouster from the Building due to mold infestation, Higgins resided in Unit 3N at 120 Riverside Boulevard at Trump Place Condominium, New York, New York 10069.

22. At all times relevant to this action, Higgins has been and remains disabled following a severe past injury in which Higgins suffered a traumatic brain injury which has, in turn, caused a number of ongoing disabilities including vertigo, hearing and vision impairment, severe headaches, and post-traumatic stress disorder.

23. Upon information and belief, defendant Trump Place Condominium, was at all relevant times a condominium association built in 2004 by the Trump organization existing under Article 9-B of the Real Property Law which is charged with operating and maintaining 120 Riverside Boulevard. Upon information and belief, Trump Place Condominium is authorized to do business in the State of New York .

24. The Board of Managers of 120 Riverside Boulevard at Trump Place Condominium, was authorized to act on behalf of the unit owners of Trump Place Condominium in accordance with the Offering Plan, By laws and House Rules of the Condominium. Upon information and belief, the members of the Board of Managers are residents of the State of New York.

25. Michael Ritchken, is the president of the Board of Managers, charged with making decisions which impact Trump Place Condominium and its unit owners. Upon information and belief, Ritchken is a resident of the State of New York.

26. AKAM Associates, Inc., is the managing agent of Trump Place Condominium, and, upon information and belief, is charged with operating and maintaining Trump Place Condominium. Upon information and belief, AKAM is authorized to do business in the State of New York.

27. Ronald Starcic is an agent of AKAM, and upon information and belief is responsible for the day to day maintenance issues at Trump Place Condominium. Upon information and belief, Starcic is a resident of the State of New Jersey.

28. Defendants Trump Place Condominium, the Board of Managers, Michael Ritchken, AKAM Associates, Inc., and Ronald Starcic shall collectively be referred to as the “Condo Management Group.”

29. The Sellers, Carlos A. Galliani and Nancy Galliani, are former unit owners of 120 Riverside Boulevard, Unit 3N, New York, New York 10069. Upon information and belief, the Sellers are residents of the State of Alabama.

STATEMENT OF FACTS

30. On or about June 8, 2016, Higgins purchased her Home. Included in Higgins’ application to the Board of Managers prior to her purchase was her disclosure that she is permanently disabled from a back injury and a traumatic brain injury that cause her pain, vertigo, headaches, some cognitive problems, anxiety, and other symptoms from post traumatic stress disorder (“PTSD”).

31. Shortly after taking occupancy of the Home, Higgins vacated and temporarily lived in San Francisco while her Home was being renovated to accommodate her disabilities among other things including retrofitting the bathroom for handicap use. Higgins is often home if not bed bound during her bouts of vertigo, and her Home was intended to be a place where she could be comfortable and recuperate from her ongoing disabilities as their symptoms arise.

32. Higgins hired contractors to perform renovations and retrofit it to assist her when her medical conditions manifest, including installation of a handicap bathroom and other items which assist her when she is unable to walk due to vertigo. During the renovation, the contractors discovered water penetration in the walls near the bedroom window and notified Higgins of said water penetration.

33. On or about July 9, 2016, upon learning of the water penetration to the Home, Higgins notified the then property manager Patrick Crotty (“Crotty”) and the managing agent of the Building, AKAM, in an effort to resolve the matter so as to avoid any aggravation to her disability symptoms.

34. Upon first occupying the Home, Higgins informed the building manager at the time, Crotty that because of her disability, she would need a reasonable accommodation of advanced notice of construction work to be performed. Higgins informed Crotty that this need for advanced notice was so that Higgins could make appropriate arrangements including assessing whether she needed to live outside of her Home during construction in the Building, as sustained construction noise could trigger both headaches and vertigo, as well as symptoms of her post traumatic stress disorder.

35. With this knowledge of Higgins’ request and need for a reasonable accommodation to receive notice of construction so she may assess whether to leave the Home

as well as the fact that Higgins had previously disclosed her disability, no one from the Board of Managers or AKAM advised Higgins, her real estate agent, or her lawyer that there was significant construction that was soon to begin in the lobby.

36. During the annual board meeting on November 29, 2016, the first one since Higgins had purchased her Home, Higgins learned of upcoming lobby renovations at the Building for the first time.

37. The Home is located on the floor directly above the lobby.

38. During the annual meeting and in the presence of the then Board of Managers, including upon information and belief defendant Ritchken, Higgins expressed the need for a reasonable accommodation of advanced notice, due to her disability, and expressed to the Condo Management Group her concern that the construction would not allow her, as a disabled person, the same opportunity to use and enjoy the Home in the same way other residents could as the noise would trigger symptoms of her disability. The reasonable accommodations requested would have been of no cost to the Condo Management Group.

39. When Higgins expressed concern about the impact of the lobby renovations on her ability to live in the Home, given her proximity and her disability, Higgins was assured that the Condo Management Group would be using sound reducing methods and would meet with Higgins in advance of any building work and that she would have nothing to worry about insofar as upcoming construction.

40. When the construction of the lobby began in June 2017, it was done without notice to Higgins, and without any precautions to minimize disruption to Higgins. The requested reasonable accommodation of notice of the construction was completely ignored.

41. Higgins became aware of the start of lobby renovations by a harsh chemical

smell, followed days later by a sudden onslaught of incessant noise and vibrations, causing her walls, windows, light fixtures, and furniture to shake.

42. On June 9, after one week had passed, Higgins sent an email with a video recording of the construction noises and vibrations in her Home to the property manager for 120 Riverside BlvdCrotty, asking how long the noise would continue, bringing light to the fact that as a disabled person, these noises and odors impact her more than the average person and do not allow the same opportunity to use and enjoy her Home. Higgins was concerned as the construction was aggravating symptoms of her disability andher reasonable accommodation requests were being consistently ignored.

43. Higgins' inquiries continued as work continued, but her notice to Condo Management Group of her need to be accommodated because of her disability, specifically with respect to her concerns about the impact of the noise, dust, and vibrations to her own health went unanswered. She informed the Board of Managers of her need for a reasonable accommodation because of her disability, and requested that steps be taken to reduce the noise and inquired when these conditions would cease.

44. Once again, on June 15, 2017, Higgins sent another email, with another video, to Crotty and Michael Basile ("Basile"), another property manager for 120 Riverside Blvd., which showed the chandelier inside her Unit swinging and shaking like an earthquake had struck, and capturing the sounds of banging and demolition reverberating through the walls. The property manager met with Higgins the next day, but insisted that no one had ever promised to use noise reduction techniques, and informed her that they were very familiar with her disability. However, despite this awareness and Higgins reminding them of her requests and need to be accommodated because of her disability, and the necessity of such accommodations due to her

disability, she was told that no accommodation would be offered to her and was told that the accommodation of sound reducing methods was not ever offered to her.

45. On Saturday, June 24, 2017, Higgins sent another email complaining that, after being specifically told she would receive a schedule alerting her in advance what days the lobby renovation would be noisy, and promised there would be no construction on weekends, as the House Rules forbade that, Higgins was awoken on that Saturday morning by loud lobby renovation noises. Once again Higgins' notice of a need to be accommodated due to her disability, was ignored by the Condo Management Group.

46. On June 28, 2017, Basile, sent an email, advising that the demolition set for the next day was being rescheduled to July 5, to accommodate the contractor's schedule.

47. On July 19, Basile offered in an email to have people move Higgins's work computers to a spare room, or offered her the sum of \$250.00 per day for the two days, July 24 and 25, and that he expected the new demolition to continue. These purported accommodations were not reasonable in light of Higgins' disability and her particular needs.

48. Higgins replied on July 21 that she knew of no hotel in Manhattan with a pool and a health club that would be available in late July on less than one week's booking notice for a price under \$250.00. All of which is required to aid Higgins with symptoms of her disability and to allow her to increase her quality of life as a disabled person.

49. Despite Higgins repeatedly informing the Condo Management Group that she is unable to live in her Home during construction, and informing them that this is a result of her disability and that she required a reasonable accommodation notice of any construction, the Condo Management Group completely ignored any of the requests.

50. Higgins was forced to search for hotels at the lowest end of pricing, and sent the

information she obtained to Crotty. In this email, just as in earlier emails to the property manager, Higgins requested a meeting with the Board of Managers for a discussion of the situation and the Condo Management Group's pattern of ignoring Higgins' requests to be accommodated because of her disability despite notice that these requests were necessary for Higgins, as a disabled person, to use and enjoy the Home and common areas of the Building.

51. At no time was Higgins' request for a meeting accommodated. Instead, the Condo Management Group continued to turn a blind eye to the reasonable requests of Higgins to be accommodated, contributing to the subsequent decline in Higgins' quality of life.

52. Higgins made repeated requests for the Condo Management Group to reduce the noise resulting from the construction, notifying the Condo Management Group that this accommodation was necessary to avoid triggering her disability.

53. However, the lobby construction problems continued to plague Higgins, and the Condo Management Group continued to ignore Higgins requests for accommodation because of her disability; on August 29, 2017, having been explicitly told that no power tools would be in use that day, the wall behind her glass topped desk in her Home where she was working started shaking, her window popped open, loud noises began, and she suffered a full-blown panic attack.

54. Higgins sent an email alerting the building manager, Crotty, to the use of extremely loud, reverberating power tools despite his promise to reasonably accommodate her because of her disability, and that her work towards preparing for an important business meeting the next day was thwarted.

55. The email that Higgins sent that day also asked the property manager to tell her who on the Board of Managers was requesting her medical records, when they had never even arranged to meet her.

56. Later that evening the property manager, Crotty responded and told her he had canceled the sidewalk drilling that had been scheduled for the next day to accommodate her need to work, and that there would be no such disturbance the next day.

57. However, the very next day, August 30, Higgins awoke with vertigo, triggered by her disability, caused by drilling noises, in contravention of her requests to be accommodated. She recorded the sounds, and emailed the clip to Crotty.

58. Crotty's email bounced back with an automated message: "I am currently out of office and will be returning on Wednesday September 6."

59. On September 6, 2017, a chemical smell began seeping into Higgins' Home, and the Fire Department responded to the building at 6 pm. FDNY advised the building to air out the lobby and to bring in ventilation machines/equipment, and told Higgins to open her windows.

60. Higgins reported this in a lengthy email in which she aired three months of concerns, grievances, and the injury to her health, and suggested that she may have to sell her Unit. Higgins made the Building aware that their lack of accommodations, despite knowledge of her need for them because she is a disabled person, affected her ability to use and enjoy her Home.

61. Although the Board of Managers had never met or spoken with Higgins, they immediately had their law firm send a letter to her entitled: "Complaints Related to Work at 120 Riverside Boulevard at Trump Place," which did not address the substance of her complaints, or reasonable requests to be accommodated because of her disability, but only provided what would be their future defenses, should she choose to sue.

62. Concerned about the impact on her health, and aggravation of her disability, from her exposure to the toxic fumes and odors, as she was suffering from headaches, nosebleeds, a

rash, and a sore throat, Higgins requested, and received the name of the products that had been used in the lobby: a varnish remover and a paint thinner.

63. Higgins researched the products and forwarded the warnings and hazards to the property manager, requesting that the information be shared with the Condo Management Group as a matter of safety.

64. Higgins sustained respiratory difficulties as a result of exposure to the fumes used by the Condo Management Group's contractors.

65. Higgins was subsequently seen by an ENT specialist, who wrote a letter dated September 11, 2017, documenting her patient's "anxiety and severe allergies to fumes in the setting of construction in the building," and Higgins provided the doctor's letter to the Condo Management Group. Once again, Higgins requested an accommodation be made because of her disability, that the noxious fumes be addressed by the Building and reasonable notice of any construction project going forward.

66. On or about October 4, 2017, doctor Heidi Fusco, M.D. of the NYU Langone Health Rusk Institute² wrote a letter detailing "exacerbation of [Higgins] brain injury symptoms, including worsening anxiety, PTSD symptoms, vertigo and headache" due to the construction in the Building. Annexed hereto as Exhibit A are several letters from 2017 to 2021 from Higgins' doctors addressing Higgins decline in health resulting from the conditions of the Building.

67. All doctors letters written and included within Exhibit A were provided to Condo Management Group and accompanied by notice of Higgins' need to be accommodated due to her disability in accordance with the physician recommendations.

68. During the next month, Higgins spent much of her time out of her Home due to

² NYU Langone Health is a world renowned academic medical center that has earned a 5-star rating for safety, quality, and patient experience from the Centers for Medicare and Medicaid Services.

the fact that the smells from the lobby construction lingered and had permeated the clothes in her closet and furniture. The property manager, Crotty was aware of the problem and took Higgins' front door key from the front desk lockbox on numerous occasions to inspect her Home after he had installed an ozone machine and an air purifier machine in an attempt to remedy the noxious air quality.

69. During the ensuing months of lobby renovations, machines were used indoors to cut marble or stone, releasing dust; additionally, paints, varnishes, and the like were used without appropriate ventilation, allowing fumes and odors to spread to and remain in Higgins's Home.

70. In 2017 Higgins's personal and professional life were disrupted repeatedly as she had to switch from one hotel to another, take taxis, return home for clothes, food, mail, and work. In a "spirit of cooperation" the attorneys for the Condo Management Group offered Higgins a hotel allowance. Higgins managed to get a friend and family rate through a friend of hers and was able to stay at a hotel in the City for \$250 to \$350 a night.

71. But Higgins was out of her home for approximately 100 days between 2017 and 2018, checking in and out of various hotels in Manhattan and upstate New York, where rates were less expensive, staying with friends, and even sleeping in her car on one occasion.

72. Higgins spent well over \$5,000.00 in out of pocket expenses, and lost income of more than \$10,000.00 as a result of the inability of the Condo Management Group to provide reasonable accommodations to her. Although the Condo Management Group paid for her hotel stays a few times, most of the time, Higgins had to bear the burden of living away from her Home.

73. Higgins' problems with the Condo Management Group continued. On October 12, 2017, the FDNY again responded to the Building on a complaint of odor smoke, because of

which Higgins had already gone to the hospital.

74. On that morning, Higgins was in her Home on the phone with the property manager, and while being yelled at by the property manager, Higgins had a panic attack, lost consciousness, and fell to the floor. At 10:50 a.m. Crotty retrieved her key from the Building lockbox and went to assist her.

75. When the ambulance arrived in response to his call, one of the Building employees told the EMTs that Higgins is “crazy;” when she heard the EMTs calling the job in “as responding to an ‘EDP’ [emotionally distressed person]” Higgins refused to go with the EMTs.

76. Higgins went to a hospital’s emergency department on her own for medical attention because she had experienced severe vertigo, was vomiting, and had a bruise on her cheek from falling to the floor.

77. That afternoon, a friend of Higgins came to the Building to check on conditions while Higgins was in the emergency room. Higgins' friend called 911, as she encountered strong fumes in the Home and her throat began to burn, her chest began to tighten, and she began to cough.

78. The NYC Fire Department responded at 2:11 pm, and discovered elevated CO levels in the lobby and the third floor above the lobby floor where Higgins resides, both in her Home and in the unit next door. The fire department vented both floors, and the CO levels dropped. Their report states: **“Construction on first floor and Lacquer finish seemed to be causing the problems. This has been an ongoing issue. Woman who was evacuated had left prior to FDNY arrival. New venting procedures were put in place to alleviate any future issues. Readings were zero when we left.”**

79. The FDNY left 2 hours later, at 4:16 pm.

80. The stress of the construction, which caused Higgins repeated displacement from her Home, inability to work, exacerbation of her vertigo, allergic reaction to chemicals, headaches, anxiety, and other symptoms of PTSD, all contributed to Higgins' ever increasing levels of frustration and fear.

81. At or about that time, for no apparent reason, the Building Manager, Crotty, upon information and belief, an employee of the Condo Management Group, asked Higgins in person to provide a personal financial statement to the Building. Higgins had her financial advisor draft a letter, dated October 9, 2017, and emailed it to Crotty on October 10, 2017. Her statement revealed that she was living on a fixed income.

82. On November 16, 2017, Higgins went to the front desk of the Building to report that the chemical odor was coming into her Home, and complained that Crotty had not returned her calls for a week. She learned then Crotty was no longer employed as the property manager. She asked if someone would check the Media Room.

83. Handyman, Nick Kuka, upon information and belief, an employee of the Condo Management Group, said there was no smell, called Higgins a "liar" called her "motherf***er" in Albanian which Higgins understood and he falsely stated in front of others that the FDNY found no fumes when they were last there, and that she was making s**t up, and that she should "stop with the bull s**t."

84. Upset, Higgins responded, loudly, that "management has not got back to me" and then adding "I don't f**king care who hears me; you need to air out the Media Room."

85. On the next afternoon, November 17, as Higgins was again at the lobby front desk trying to learn the source of the fumes, a resident, Jill Rosenblum, approached the desk with her

dog.

86. Thinking that Rosenblum was on the Board of Managers, Higgins asked her to go smell the media room, saying, “you wouldn’t even want to put your dog in a room with this smell.”

87. Rosenblum retorted that, “you have mental issues” and “need to get back on your medication.”

88. On November 18, 2017, Higgins emailed Crotty expressing continued concern with respect to the Building lobby renovations and the lack of notice which Higgins requested as a reasonable accommodation for her disability, expressly notifying Crotty of the impact of the renovations on her and reminding him of the prior doctors letters she sent him regarding the need for a reasonable accommodation for her disability. Higgins asked Crotty to inform the Board of Managers of her request and concern and her intention to bring legal action should her requests for accommodations related to her disability continue to be ignored.

89. On November 28, 2017, during the annual meeting of the unit owners (the “Nov. 28 Owners Meeting”), Higgins asked to speak and expressed her frustration about the detrimental impact on her health caused by her exposure to the extreme noise, vibrations, reverberations, shaking, and exposure to dust and noxious fumes emanating from the lobby renovation that had begun six months earlier and which was still incomplete at the time of the unit owners’ annual meeting. Since the lobby renovation had commenced in June 2017, Higgins had repeatedly submitted, by email, telephone, and in-person, complaints and requests for reasonable accommodations due to her disability, to the property manager for the Building that the construction conditions had caused loud noises and vibrations in her Home, caused her Home windows, walls, chandelier, and furnishings to shake, filled her Home with noxious odors, had

triggered bouts of vertigo, headaches, and tinnitus, and impaired her health by causing her respiratory distress and allergic reactions from fumes, resulting in her visiting Urgent Care, and ultimately forcing her out of her Home and home office. The property managers for the Building were aware and put on notice from the consistent communications of Higgins that a reasonable accommodation was necessary for her to use and enjoy her Home.

90. Higgins was forced to stay out of her Home, intermittently, over ninety days between June and November 2017.

91. As a result of the lobby renovations being conducted without appropriate safeguards or the reasonable accommodations requested, Higgins suffered multiple episodes of severe vertigo and tinnitus, headaches, respiratory distress, anxiety, and passed out on one occasion.

92. Instead of considering the reasonable accommodations requested by Higgins, within one week of the Nov. 28 Owners Meeting, the Board of Managers retaliated against her by bringing a Strategic Lawsuit Against Public Participation (“SLAPP”) against Higgins, seeking to permanently silence her from any discussion of the building or her Home Unit except to the “on-duty concierge” or the “building manager,” a remedy which clearly would be in violation of the Higgins’ right of free speech, and/or seeking One Million Dollars in damages. That lawsuit was settled with no adjudication to either party.

93. Through their unlawful actions, the Condo Management Group has violated Higgins fair housing right to be free from discrimination based on her disability and to obtain reasonable modification to the Building to allow her to fully use and enjoy her Home despite her disability.

94. Upon information and belief, at the time, Higgins’ then counsel did not realize the

extent of the damage to Higgins, nor that the claims were brought in an effort to intimidate and harass her into silence.

95. During the Unit Owner's annual meeting in 2018, an unidentified male who was, upon information and belief, an ex-member of the Board of Managers cut Higgins off while she was speaking, confronting her with the fact that she had once "sued the building where she lived before."

96. The inference was that Higgins' personal injury lawsuit in which she sued her then-landlord had been a phony lawsuit, and another member of the Board of Managers then added that Higgins moved to the Building so as to be able to sue it as well.

97. Higgins purchased the Unit because the Building met the criteria she had set for herself as a disabled woman: an established, full service building, not under construction, with an indoor pool and a health club, the latter two items were important to allow Higgins to manage the impact of her various disabilities and medical conditions.

98. Higgins also advised the Condo Management Group that she would be using her Home as her office, in order to conduct her business as a graphic, fashion, and makeup designer.

99. On September 19, 2018, fumes were coming into Higgins apartment from the mechanical room where paint and cleaning products are being improperly stored.

100. On December 18, 2018, and December 30, 2018, there were fumes coming into Higgins' apartment. Higgins left for the Christmas holiday and came back on January 7, 2019. The fumes were so bad in Higgins' apartment and hallways. Building personnel confirmed to Higgins that the fumes were coming up the pipes from the mechanical room where the Building was storing paint, cleaning materials and closed boxes of material. Once again Higgins provided

notice of the need for a reasonable accommodation in the form of addressing the fumes by the Building because of her disability. Higgins made clear that the requested accommodation was necessary for her to derive the same use and enjoyment from the Home as other residents.

101. On or about January 2019, a trainer at the health club at the Building began to harass Higgins by screaming very loudly inside the fitness room, knowing loud noises caused her great stress. Higgins complained about the harassment to the general manager of the health club, but instead of trying to help Higgins in any way, retorted by saying, “aren’t you f*****g deaf? So why are you complaining about noise?”

102. The construction noise and lack of reasonable accommodations necessary for Higgins’ disability, despite numerous requests and notice, continued in 2019. On January 18, 2019, there was non-stop drilling and banging for a period of approximately eight hours.

103. On February 6, 2019, the construction noise which was ongoing since in or about May continued with no warning or any notice of when it was to conclude. Annexed hereto as Exhibit B are a series of emails sent by Higgins to AKAM and Starcic and the response of Starcic concerning the non-stop banging dated April 1, 2019. During this time, once again Higgins doctors contacted the Condo Management Group in addition to Higgins requesting a reasonable accommodation at page 3 of the document inquiring when the noise would end. (Exhibit A). In response, she is told by Starcic the work is to conclude that following Wednesday March 27, 2019. However, the following Monday April 1, 2019, noise was still going on and Higgins reported it again. However, no reasonable accommodation was provided, despite the Condo Management Group’s notice from Higgins that one was necessary for Higgins’ disability.

104. After Higgins complained to the Condo Management Group and requested a

reasonable accommodation in the form of notice of when the construction would cease, a unit owner was given Higgins' apartment number and told of Higgins' disability. She came to Higgins' apartment, knocked aggressively at the door and left Higgins an angry letter. No one from the board reached out to Higgins to see if Higgins was all right or asked to speak with Higgins or investigate any of this.

105. On March 29, 2019, at 8:50 a.m., Higgins was walking to Higgins' refrigerator to get milk for Higgins' morning coffee and out of nowhere drilling started. Higgins dropped the milk and there was work being conducted right in front of Higgins' door. Once again there was no warning provided to Higgins from the Building, despite consistent notice that such warnings are necessary for Higgins to function as a disabled person to derive the same use and enjoyment from her Home as other residents. Once again despite ongoing requests from Higgins for reasonable notice of construction prior to its occurring due to her disability, no reasonable accommodation was offered of advance notice nor much less an alternative place to reside pending the drilling.

106. In April of 2019, marijuana odor emanated into Higgins' apartment. While in communications dated April 22 and April 30, 2019, the Building acknowledged this issue, it was never corrected. Higgins had in both oral and written communication expressed the need to rectify these noxious odors as they aggravated her disability and requested reasonable accommodation from the Building in doing so.

107. On or about April 10, 2019, due to the harassment Higgins was receiving at the health club at the Building, she was forced to join Equinox Sports Club in an attempt to avoid any further conflicts with trainers or other members of the health club at the Building, and hoping that she could return to the health club that autumn.

108. On May 18, 2019, in the morning there was non-stop noise from the upstairs neighbor's AC and water leaking into Higgins' bedroom window.

109. When Higgins asked that the leaking and malfunctioning air conditioner be investigated, Higgins did not receive a response. Jeffrey the doorman wrote to Starcic, however no answer from him was ever received. By 9:30 pm that evening, the noise became louder.

110. When Higgins called the front desk no one answered as there was no acting manager on duty. The next morning after a night full of noise Higgins had ringing in her ears and was sleep deprived. Not only was Higgins dealing with the AC noise and leaking, but her next-door neighbor was also smoking so much marijuana that Higgins' whole apartment smelled.

111. On May 22, 2019, fumes were all over Higgins' apartment as well as the hallways. After Higgins called management, they put air blowers but that did not help.

112. On May 31, 2019, fumes of marijuana came into Higgins' apartment again and the manager refused to come up to Higgins' apartment once again.

113. On June 1, 2019, fumes once again came into Higgins' apartment coming from the mechanical room. Higgins has a fume reading monitor that goes off every time it's by the door of the electrical room.

114. On June 6, 2019, water came through the ceiling down the walls and outside of the window. The noise from the AC was so loud and the water was coming down the side of the Building. Once again no accommodation was offered. Indeed, the manager refused to come to the Home to view the water which was leaking in the Home like a faucet. Higgins went downstairs numerous times asking the doorman to call the manager. The doorman called him, but he refused to observe the leak.

115. On June 7, 2019, marijuana and some funky smelling fumes entered Higgins' Home. Once again, the manager refused to do anything about it.

116. On June 9, 2019, Higgins' whole apartment smelled like marijuana to the point that Higgins couldn't breathe and felt shaky. Security came up to Higgins' floor but refused to come into Higgins' apartment and stated that management doesn't want him to report the marijuana any further and that he could not enter Higgins' apartment.

117. On June 10, 2019, to June 15, 2019, the fume reader in Higgins' Home alerted Higgins to the presence of marijuana fumes for the entire week, however, management refused to take any action. In various letters from Higgins' doctors cited below, one of the issues cited for her aggravated condition was the existence of noxious fumes and marijuana smell in the Building.

118. On June 13, 2019, Lisa, the unit owner of apartment 4N, videotaped the fact that she could smell the marijuana. She came down to see the leak in Higgins' window and apologized to Higgins about what was going on and she told Higgins that management said Higgins was making things up and she didn't realize it was as bad as it was.

119. On or about June 25, 2019, Manhattan Borough President Gale Brewer sent a letter to Ritchken, on behalf of Higgins, requesting that the Building respond to the ongoing conditions in the Building affecting Higgins and notifying the Building that she required reasonable accommodation due to her disabilities. A copy of the letter is annexed hereto as Exhibit C.

120. Starcic responded by letter to Ms. Brewer on or about July 15, 2019, stating that they were in correspondence with Higgins regarding Higgins' concerns. A copy of the letter is

annexed hereto as Exhibit D.

121. On or about August 19, 2019, Higgins awoke to banging on her window as a result of more construction work being conducted in the Building. Higgins sent an email to Ritchken, Starcic and AKAM informing them, once again, of her need for notice on this type of work to accomodate her disability and complaining of their consistent failure to do so.

122. On or about November 10, 2019, a resident and an ex-member of the Board of Managers grabbed Higgins' left arm while she was operating a fitness machine, which caused Higgins to have anxiety, panic attack, and she began to cry. Higgins reported the incident to the health club manager Rosalina Delarosa.

123. On November 26, 2019, at 2:00 a.m., Higgins woke up to fumes and an OC detector going off. Higgins called the lobby to have the resident manager come to Higgins' apartment. Higgins was told he refused, and Higgins went downstairs, and the staff had all the doors open because the fumes were so intense. Higgins called the Fire Department. There was no air ventilation with the construction work being performed downstairs. They had plastic up to trap in the fumes in a manner that was forcing fumes up to the Home. The fire department came, and the worker started pulling down the plastic to allow for complete ventilation. As set forth in the various doctor letters within Exhibit A, Higgins has a heightened sensitivity to fumes and this aggravates her conditions. These sensitivities were disclosed to the Condo Management Group on several occasions including providing the doctor's letters. A copy of an email to Ritchken and Starcic is annexed hereto as Exhibit E.

124. On January 28, 2020, AKAM wrote to Higgins concerning the incident in the gym that she complained of, and at the end of the letter, they address Higgins concern for a

reasonable accommodation with respect to alterations within nearby units and her need for notice due to her disability. AKAM effectively concedes to Higgins request to be accommodated, and informs Higgins that her complaints are of work that has been approved, and that she would receive notification from unit owners or the resident manager. A copy of the letter is annexed hereto as Exhibit F.

125. On May 18, 2020, there were gas fumes coming into Higgins' apartment. Once again, the manager refused to investigate and no reasonable accommodation was offered despite Higgins' reasonable requests and notice to the Condo Management Group that one was necessary for her disability.

126. On or about March 9, 2020, Higgins experienced huge amounts of noise and the ceiling of her Home shook so badly that her chandelier began rattling and shaking dangerously due to renovation work being performed in an apartment one floor above Higgins' Home and also on the 14th floor. Despite Higgins' request to the Condo Management Group that she be provided with notice of renovation work that would create loud noises, as a necessity to accommodate her disability, the Condo Management Group ignored Higgins' requests and furthermore ignored all requests by Higgins that the renovation work be performed according to the By-Laws so as not to disturb other unit owners. The loud noises and vibrations caused by the construction persisted for several months and the loud noises were continuous throughout that time.

127. On or about May 25, 2020, a noxious chemical odor from an unknown source invaded the third floor hallway and lobby of the Building. The odor could be smelled inside Higgins' Home, in the third floor hallway, inside the elevators, and in the Building lobby.

Numerous people who were in any of those areas of the Building could all smell the noxious odor and even employees of the Condo Management Group, including the doorman on-duty at the time, and they all acknowledged the presence of the noxious odor.

128. Based upon Higgins' prior requests and communications, the Condo Management Group was on notice that this occurrence warranted a reasonable accommodation for Higgins' disability, as it previously did. However, consistent with the Condo Management Group's pattern of retaliating against and ignoring Higgins requests, no reasonable accommodation was provided to Higgins to allow her to use and derive the same enjoyment from the Home as the other residents.

129. For several years after Higgins moved in, she experienced a leak in her window. Moreover, marijuana smoke fumes emanating from another unit continued throughout that time. When Higgins complained, she was once again threatened with a new SLAPP lawsuit by the Condo Management Group. Neither of these issues were ever resolved or even addressed by the Condo Management Group.

130. On or about late 2020, Higgins began feeling ill, having shortness of breath and other respiratory issues. Believing she had contracted the COVID-19 virus, Higgins received numerous COVID-19 tests. While her COVID-19 test results all said Higgins had not contracted that virus, her respiratory issues worsened, eventually leading her to resort to having her sister take her to the hospital. Ultimately, Higgins's doctor determined that her symptoms were caused by exposure to mold.

131. The Condo Management Group continued to fail to conduct any repairs to Higgins' Home despite her requests that they repair the window leak and water damage to her

walls at unit owner meetings for the Building.

132. For years, Higgins' numerous requests that the Condo Management Group repair the water damage to Higgins' Home and identify and seal the source of the ongoing water penetration went ignored. Although multiple property managers did visit Higgins' Home to inspect the conditions, the Condo Management Group insisted that Higgins hire her own contractor to remedy the problem.

133. To date, Higgins' bedroom window continues to leak and the problem remains unabated. Indeed, on several occasions Building staff refused to come to Higgins' Home to observe the water leaking from her window. The Condo Management Group has and continues to turn a blind eye to the leaks and their underlying cause.

134. On or about January 6, 2021, Starcic emailed Higgins a proposed agreement which required Higgins to forfeit her rights to her Home in exchange for the Condo Management Group's payment for the costs of repairing the leak to the window in her Home. The agreement also provided that Higgins would pay for the cost of repairing items behind the wall to her Home, the costs for which the Condo Management Group is responsible.

135. Furthermore, upon information and belief, Higgins' neighbor in the unit one floor above her, 4N, who had a similar window leak issue, was not required to sign a similar agreement with the Condo Management Group in which she would have to forfeit all rights to use of her unit and pay for work on additional items behind her unit apartment walls for which the Condo Management Group is responsible under the By-Laws and Declaration of 120 Riverside Blvd.

136. Higgins sought the assistance of her insurance carrier in repairing the window and

underlying leak.

137. On or about February 26, 2021, a contractor provided by Higgins' insurance carrier discovered mold behind the sheetrock behind her bedroom walls near the window when they began demolition for repair and renovation of the portions of her Home that had sustained water damage. Because the mold discovered was greater than 10 square feet, the contractor put the repair project on hold and hired a hygienist to provide a protocol for the mold removal.

138. Higgins' insurance carrier's contractor contacted a hygienist to conduct an inspection of Higgins' Home for mold and collect samples to test for mold. On or about March 2, 2021, the hygienist conducted an inspection of Higgins' Home and the resulting report found that the area of Higgins bedroom near the window exhibited an abnormal and above-background total airborne fungal spore presence. The report further details that the swab sample taken at the drywall ceiling adjacent to the bedroom window indicated the presence of fungal spores and potential growth and amplification at the location tested.

139. On or about April 9, 2021, Higgins allowed the Condo Management Group's agents, specifically two engineers, one hygienist, and defendant Ronald Starcic to access her Home to perform an inspection of the water damage and mold growth.

140. The inspection performed by the Condo Management Group was fraught with many issues. They unilaterally decided which areas from which their hygienist would collect swab samples and refused to collect any samples from the blinds that had previously been hanging in front of the bedroom window which was attached to the portion of drywall where Higgins' hygienist report had identified mold growth.

141. As part of the inspection, the Condo Management Group was supposed to conduct

a water infiltration test of the window by spraying water on it and monitoring whether and where water was leaking. This particular test was performed wholly improperly. The water pressure the Condo Management Group used in conducting the test was far weaker than what is standard practice for similar tests for water infiltration.

142. The Condo Management Group sent a letter dated April 26, 2021, in which they baselessly claimed that there was no evidence of mold or an active water leak in the Home. In this letter, the Condo Management Group proposed installation of sealant along the concrete column joints at the head section of the window of the Home and sealing and fire stopping of all piping penetration.

143. Higgins additionally learned from her insurance carrier that the Condo Management Group's attorneys contacted the insurance carrier and urged her to close Higgins' claim and allow them to do the minimal work they recommended. Upon information and belief, the carrier refused as the mold remediation would not be remedied in that manner.

144. As a result of additional inspection by Higgins' contractors she learned, on May 3, 2021, that more mold was found in the window joint (inside the wall which the Condo Management Group is responsible for).

145. Not only did Higgins and Brewer both explain to the Condo Management Group that the reasonable accommodations were necessary to help ease Higgins' disabilities; but, this was also explained in countless letters sent by doctors treating Higgins for her condition. Annexed hereto as Exhibit A are copies of these letters dated from September 11, 2017, to September 17, 2021, which were forwarded by Higgins to the Condo Management Group. In the letters, the treating physicians explain the link between the construction noise, fumes, and mold

and their devastating impact on Higgins' disability.

146. A letter dated March 15, 2021, which is a part of Exhibit A, addressed to Ritchken from Gregory P. Tsai, M.D. states "Ms. Higgins should not be in a living area that is infested with black mold. Exposure to these environmental triggers can worsen Ms. Higgins's health and increase the frequency of her infections".

147. In a letter dated August 14, 2019, doctor Heidi Fusco ("Dr. Fusco") wrote "since the current increase in construction noise and water leak, [Higgins'] has had recent severe exacerbation of her brain injury symptoms, including new onset insomnia, nausea, GI distress, anxiety, PTSD, weight gain, vertigo and headache." Dr. Fusco "recommended [Higgins] remain in a quiet, clean, mold free living environment with a structured routine of sleep, exercise (including her home exercise therapy program and gymnasium work) and avoidance of all construction due to the exacerbation of her symptoms." (Exhibit A)

148. In another letter dated November 25, 2019, Dr. Fusco wrote this time concerning marijuana smoke: "[s]ince the presence of constant daily marijuana use by her neighbor with contamination of her current living environment, [Higgins] has had severe recent exacerbation of her brain injury symptoms, including new onset insomnia, nausea, GI distress, anxiety, PTSD, weight gain, vertigo, balance disorder, and headache." Once again the doctor recommends a "quiet, clean, smoke-free living environment." (Exhibit A)

149. On February 22, 2021, Dr. Fusco again wrote, "[m]ost recently, there has been chronic construction in her building resulting in a severe exacerbation in all of her symptoms from TBI. [Higgins] reports she has a leak in her window with water in the walls and suspected mold. [Higgins] has had frequent hospital evaluations for falls, chest pain, nausea, vomiting and

shortness of breath.” Dr. Fusco continued to recommend that Higgins remain in “quiet, clean, smoke-free environment with a structured routine of sleep, exercise and low stress (including her home exercise therapy program and gymnasium work).” The letter additionally requests that Higgins is assisted on dealing with the apartment on these issues until she can move from the apartment. The doctor wrote, “Due to her TBI, Ms. Joanne-Noel Higgins is unable to manage them on her own.” (Exhibit A)

150. In fact, in a letter as recent as March 12, 2021, Dr. Fusco advised Higgins to move out of her apartment to remove herself from “noxious stimuli.” Here too she expresses her concerns relating to “chronic construction” in the building exacerbating Higgins’ symptoms from TBI. All of the letters request a quiet Home for Higgins and that she be able to work out in the gymnasium so as to control her symptoms.(Exhibit A)

151. These letters are dated between 2017 and 2021 and show the ongoing effect of the conditions in the Building and the consistent ongoing failure of Condo Management Group to provide Higgins reasonable accommodations, despite notice of the need for one to allow Higgins to use and enjoy her home as a person without a disability would.

152. The letters which encompass Exhibit A explain why the conditions Higgins was being exposed to were so serious. Additionally, the letters provide further notice to the Condo Management Group that their failure to provide the requested accommodations caused Higgins’ condition to worsen and affected her differently from what a person without her disability would have experienced.

153. The above factual allegations and the observations of Higgins’ treating physicians not only show that Higgins disability caused her to be harmed differently than a regular person

faced with construction noise and noxious fumes. Indeed, as expressed by her doctors, Higgins needed a quiet and clean stable living space and ultimately recommended her moving out when the conditions in her Home deteriorated.

154. Communications with Starcic also support Higgins ongoing exacerbation in her condition by virtue of the Building's complete inability to address her disability concerns or requests for fixing of the conditions which were existing in her unit. Among the issues she raises are the noxious fumes and the water leaking which in 2019 the Building had indicated it would take steps to remedy. Annexed hereto as Exhibit G are copies of those communications.

155. To make matters even worse, in attempting to obtain her belongings to move into several other locations, Higgins was met once again with FHA related discrimination.

156. One of Higgins' disabilities causes her inability at times to open or carry heavy items particularly when using her arm or left leg. In the past this has contributed to falls in her Home and broken teeth when her vertigo flares up.

157. Although her Building has a 24 hours doorman and she attempted on several occasions to make advance plans for doorman assistance in opening the door due to her disability, and assisting in retrieving her items, the doorman was not present when she arrived and the doorman actually parked the car illegally in front of the Building in what appeared to be a deliberate attempt to block Higgins' access to the Building.

158. As a result, even in moving out her belongings from the Home in October and November 2021, due to the hazardous conditions described above, although she pays common charges for including the amenity of a doorman, Higgins was left to try to open the heavy front door while moving her belongings all due to the fact that entry to the Building is not accessible.

There is no handicap doorway in the entrance as required by law. Annexed hereto as Exhibit H is a copy of the email communications to Ritchken, Starcic and AKAM concerning Higgins' inability to access the Building entrance and lack of a handicap entrance door.

159. Both prior to her arrival at the Building and thereafter she explained her need for access to the Home and her need due to her disability of assistance opening the door. Much like with all the other issues and even despite the advance notice the Building refused to accommodate her or assist her in opening the front door while she moved items out of her Home.

160. Higgins did not have to use a walker until after these issues with the Building started. Higgins' aging process has accelerated due to her disability.

161. To date, these issues remain unabated, and Higgins remains out of the Home.

162. On or about September 2, 2021, the Building was informed about the recent flooding in the Home. The letter stated that water had and continued to penetrate Higgins' apartment flooding the floor and ruining the newly completed drywall. The water also destroyed the paint and created other damage throughout the Home. The contractor had recently finished replacing the drywall in the area and the ceiling, due to the water penetration their work was undone. This left Higgins back to square one with resolving issues and damage within the Home. The work which had already been paid for and completed needed to be redone, creating additional expense for Higgins and leaving her without a home for an additional period of time. Annexed hereto as Exhibit I is the letter informing the Building of the flooding and requesting the Building address the damage.

163. Most recently, Higgins mother suffered a major heart attack which resulted in her death. During these painful times Higgins did not have a place to offer to her mother and was

herself unable to stay in her Home. Higgins had hoped to live with her mother at the Home but was not able to do so as a result of the conditions of the Building and Home. The Home is uninhabitable and to date there is no news on when the repairs to the newest leak will be completed by the Building.

FIRST CAUSE OF ACTION AGAINST CONDO MANAGEMENT GROUP
(Discrimination Based on Disability by the Condo Management Group against Higgins)

164. Higgins realleges and incorporates by this reference all allegations set forth in this First Amended Complaint as if fully set forth herein.

165. The Fair Housing Act 42 U.S.C. § 3601, et seq., enacted as Title VIII of the Civil Rights Act of 1968, amended in 1988, recognizes individuals with disabilities as a protected class.

166. The Fair Housing Act imposes strict liability upon each of the property owners, the managing agent and their respective principals and employees.

167. Higgins suffers a variety of conditions including vertigo, hearing and vision impairment from traumatic brain injury and thus has a disability within the meaning of the FHA. As a direct and proximate result of Higgins's disability, Higgins is particularly sensitive to loud noises, noxious fumes, and vibrations resulting from construction work as well as other harmful conditions such as mold. In addition, due to Higgins' disabilities she often requires assistance in opening and closing the entrance door of the Building.

168. Exhibit A substantiates through doctor letters Higgins' heightened sensitivity to "noxious stimuli". In a letter dated March 12, 2021, Dr. Heidi Fusco, advises "[a]t this time given [Higgins] recent severe exacerbation of her brain symptoms, including insomnia, nausea, GI distress, anxiety, PTSD, vertigo, balance disorder and headache I recommend she move out of

the [Home].” Doctor Fusco goes on to note the numerous letters she had written to the Building referring to “[a]s in my previous letters.” Indeed, at least six letters were provided to the Building by Higgins from her medical providers for Higgins explaining the exacerbation of her disability due to the noxious fumes, construction noise and mold infestation. The Building did not provide for reasonable accommodations.

169. The Condo Management Group violated the FHA by not responding to Higgins’ requests for reasonable accommodations and by failing to make reasonable accommodations available for Higgins’ disability despite notice that such accommodations are necessary for Higgins to derive the same use and enjoyment from her Home as the other residents. Higgins provided notice through ongoing requests by Higgins to (i) provide reasonable notice of when construction would be conducted in the Building; (ii) provide reasonable notice of when construction would be concluded in the Building; and (iii) provide assistance in mitigating construction noise and noxious odors that invaded her Home; and (iv) accommodating her requests for access to the Building including handicap parking access at the front of the Building and assistance in entering the Building since entry to the Building is not accessible. The Condo Management Group continuously practices a pattern of unlawful discrimination and retaliation against Higgins.

170. When Higgins spoke out at a unit owners meeting regarding the debilitating effects of the Condo Management Group’s lobby renovation construction work and the other conditions in the Building, the Condo Management Group retaliated against Higgins.

171. The Condo Management Group has interfered with Higgins in the exercise and enjoyment of her rights to be free of discrimination and retaliation and the use of her Home and

the common areas of the Building.

172. The Condo Management Group has discriminated against Higgins by publishing notices and/or statements that indicate a preference, limitation or discrimination as to disability, or an intention to make any such preference, limitation or discrimination.

173. As a direct and proximate result of Higgins' disability, the Condo Management Group has directly and indirectly, refused, withheld from, and denied Higgins the accommodations, advantages, facilities, and privileges that Higgins is entitled to – the rights to all of which the FHA seeks to protect from encroachment and violation.

174. The Condo Management Group has discriminated and retaliated against Higgins in violation of the FHA by creating, fostering, condoning, accepting, ratifying, and otherwise failing to prevent or to remedy the discrimination and retaliation against Higgins.

175. As a direct and proximate result of the Condo Management Group's unlawful discrimination and retaliation, in violation of the FHA, Higgins has, and continues to, suffer loss of use and enjoyment of her Home and the Building.

176. As a direct and proximate result of the Condo Management Group's unlawful discrimination and retaliation, in violation of the FHA, Higgins has and continues to endure mental anguish and emotional distress, including but not limited to depression, humiliation, stress, embarrassment, anxiety, loss of self-esteem, and self-confidence, as well as emotional pain and suffering.

177. Higgins sustained damages from the Condo Management Group under the FHA, in an amount to be determined at trial but no less than \$ 10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages, and medical bills incurred by

Higgins, all of which will continue to accrue during the pendency of this action.

SECOND CAUSE OF ACTION AGAINST CONDO MANAGEMENT GROUP
(Violation of the Administrative Code of the City of New York)

178. Higgins realleges and incorporates by this reference all allegations set forth in this First Amended Complaint as if fully set forth herein.

179. Higgins suffers a variety of conditions including vertigo, hearing and vision impairment from traumatic brain injury and thus suffers from a disability within the meaning of the New York City Administrative Code § 8-102(16).

180. The Local Civil Rights Restoration Act of 2005 (the “Restoration Act”), also known as Local Law 85, clarified the scope of the Administrative Code in relation to the New York City Human Rights Law. The Restoration Act confirmed the legislative intent to abolish “parallelism” between the Administrative Code and the Federal and New York State anti-discrimination laws by stating as follows:

The provisions of this title shall be *construed liberally* for the accomplishment of the *uniquely broad and remedial* purposes thereof, regardless of whether federal or New York State civil and human rights laws, including those laws with provisions comparably-worded to provisions of this title, have been so construed.

Restoration Act § 7, amending Administrative Code §8-130 (emphasis added).

181. Administrative Code §8-130 is to be construed broadly in favor of Higgins to the fullest extent possible. See, Albunio v. City of New York, 16 N.Y.3d 472 (N.Y. Court of Appeals, March 31, 2011).

182. The Administrative Code requires property owners, owners, and managing agents, to make reasonable accommodations for tenants with disabilities. Administrative Code § 8-102(17).

183. Refusing to make reasonable accommodations for tenants with disabilities constitutes discrimination. Administrative Code §8-107 (15)(a).

184. By, among other things, refusing to make reasonable accommodations and modifications, both in conducting renovation construction in the Building lobby and in effectuating repair work to eliminate water penetration into Higgins' Home and remedial work to remove all mold growth, for Higgins' disability, the Condo Management Group has established a discriminatory practice in violation of the Administrative Code §8-107(15)(a).

185. The Condo Management Group discriminated against Higgins in violation of Administrative Code of the City of New York, § 8-107, and Local Law 58 by maintaining and/or creating an inaccessible housing accommodation, refusing to safely conduct lobby renovation work, refusing to accommodate Higgins' requests regarding noise, vibrations, and noxious fumes, as well as failing to repair Higgins' Home to prevent water penetration and mold growth therein.

186. The Condo Management Group has discriminated against Higgins by circulating or posting statements that express a limitation, specification, or discrimination as to disability, or an intent to make any such limitation, specification, or discrimination. Administrative Code § 8-107(5)(a)(3).

187. The Condo Management Group has and continues to subject Higgins to disparate treatment by directly and indirectly refusing, withholding, and denying reasonable accommodations, advantages, services, facilities, and privileges of their housing accommodation all because of disability in violation of Administrative Code § 8-107(5)(a)(2).

188. The Condo Management Group discriminated against Higgins in violation of Administrative Code of the City of New York, § 8-107, and Local Law 58 by maintaining and/or

creating an inaccessible housing accommodation.

189. The Condo Management Group has discriminated against Higgins by circulating, posting or displaying written or printed communications, or notices to the effect that the accommodations, advantages, facilities and privileges of their place of accommodation shall be refused, withheld from or denied on account of disability. Administrative Code § 8-107(4)(a).

190. The Condo Management Group has and continues to subject Higgins to disparate treatment by directly and indirectly refusing, withholding, and denying the accommodations, advantages, facilities, and privileges of their place of public accommodation all because of disability in violation of Administrative Code § 8-107(4).

191. The Condo Management Group's failure to construct and maintain an accessible entrance from the public sidewalk to the Building constitutes disability discrimination in violation of the Administrative Code.

192. The Condo Management Group discriminated against Higgins in violation of Administrative Code § 8-107(4), and Local Law 58 by maintaining and/or creating an inaccessible Building and an uninhabitable Home.

193. As a direct and proximate result of the Condo Management Group's unlawful discrimination in violation of Administrative Code of the City of New York, Higgins has suffered, and continues to suffer emotional distress, including but not limited to humiliation, stress, embarrassment, and anxiety.

194. The Condo Management Group's refusal to make 120 Riverside Blvd., including Higgins' Home within, fully accessible to Higgins is deliberate, calculated, egregious, and undertaken with reckless disregard to Higgins' rights under the Administrative Code.

195. It would not impose an undue hardship on the Condo Management Group to make

the reasonable accommodations requested or to make their housing accommodation, and place of accommodation fully accessible. Administrative Code §8-102(18).

196. By failing to comply with the law, the Condo Management Group has articulated to disabled persons such as Higgins that they are not welcome, objectionable, and not desired as tenants of the Building.

197. The Condo Management Group has aided and abetted as well as attempted to aid and abet unlawful discrimination and retaliation against Higgins in violation of Administrative Code §8-107(6). The Condo Management Group has actually and actively participated in the unlawful discrimination and retaliation against Higgins.

198. The Condo Management Group's unlawful discriminatory and retaliatory conduct constitute malicious, willful and wanton violations of the Administrative Code for which Higgins is entitled to an award of punitive damages. Administrative Code § 8-502.

199. By refusing to make the Building, including the Home, accessible the Condo Management Group has unlawfully profited from their discriminatory conduct.

200. Higgins sustained damages from the Condo Management Group because of its willful and/or reckless disregard for Higgins's rights under the Administrative Code, in an amount to be determined at trial but no less than \$ 10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

THIRD CAUSE OF ACTION AGAINST CONDO MANAGEMENT GROUP
(Violation of New York State Executive Law)

201. Higgins realleges and incorporates by this reference all allegations set forth in this First Amended Complaint as if fully set forth herein.

202. Higgins suffers a variety of conditions including vertigo, hearing and vision impairment from traumatic brain injury and thus suffers from a disability within the meaning of the Executive Law § 296(21).

203. The Condo Management Group has engaged in a persistent and ongoing discrimination practice which has impacted Higgins in numerous adverse ways.

204. By refusing to make reasonable accommodations for Higgins' disability, the Condo Management Group has committed a discriminatory practice in violation of the Executive Law §296(5).

205. The Condo Management Group has discriminated against Higgins by refusing to make reasonable accommodations in its rules, policies, practices, or services that are necessary to afford Higgins equal opportunity to use and enjoy her housing accommodation. Executive Law §296(18)(2).

206. The Condo Management Group has discriminated against Higgins by refusing to take reasonable steps and precautions in conducting renovation work on the Building lobby, and refusing to perform repair work to prevent water penetration into Higgins' home to afford Higgins equal opportunity to use and enjoy her housing accommodation. Executive Law §296(18)(2).

207. The Condo Management Group has discriminated against Higgins by circulating or posting statements that express a limitation, specification, or discrimination as to disability, or an intent to make any such limitation, specification, or discrimination. Executive Law §296(5)(3).

208. The Condo Management Group has and continues to subject Higgins to disparate

treatment by denying Higgins equal opportunity to use and enjoy her home, including the Building it is contained within, all because she is disabled.

209. The Condo Management Group has actively aided and abetted each other in discriminating and retaliating conduct against Higgins in violation of Executive Law §296(6).

210. The Condo Management Group discriminated against Higgins in violation of Executive Law by maintaining and/or creating an inaccessible apartment building and refusing to take reasonable steps and precautions in conducting renovation work on the lobby, and refusing to perform repair work to prevent water penetration into Higgins' home and rendering Higgins homeless as a result of their ongoing callous lack of concern for the well being of Higgins.

211. It would not impose an undue hardship or undue burden on the Condo Management Group to make the reasonable accommodations, modifications, and repairs requested and to make their Building fully accessible.

212. The Condo Management Group discriminated against Higgins in violation of New York State Executive Law § 296(2), by maintaining and/or creating an inaccessible and discriminatory place of accommodation.

213. The Condo Management Group has failed to make all readily achievable accommodations and modifications to remove barriers to access in violation of Executive Law § 296(2)(c)(iii).

214. The Condo Management Group has also failed to take steps to ensure that Higgins is not excluded or denied services because of the absence of auxiliary aids and services in violation of Executive Law § 296(2)(c)(ii).

215. In the alternative, the Condo Management Group has failed to provide Higgins

with reasonable alternatives to barrier removal in violation of Executive Law § 296(2)(c)(iv). It would be readily achievable to make the Condo Management Group's place of accommodation fully accessible.

216. The Condo Management Group has discriminated against Higgins by circulating, posting or displaying written or printed communications, or notices to the effect that the accommodations, advantages, facilities, and privileges of their place of accommodation shall be refused, withheld from or denied on account of disability. Executive Law §296(2)(a).

217. As a direct and proximate result of the Condo Management Group's unlawful discrimination and retaliation in violation of New York State Executive Law, Higgins has suffered, and continues to suffer emotional distress, including but not limited to humiliation, embarrassment, stress, and anxiety.

218. The offering plan and the Condominium By-Laws for the Building both state: "The members and officers of the Board of Managers shall not be liable to the Unit Owners except for their own individual willful misconduct or bad faith actions or bad faith failures to act." (The Offering Plan p. 99)

219. The acts of Ritchken were undertaken in bad faith and willfully. Indeed, Higgins attempted on multiple occasions to resolve these issues amicably with the Condo Management Group.

220. Higgins has suffered damages in an amount to be determined at trial before a jury.

221. Higgins sustained damages against the Condo Management Group because of its willful and/or reckless disregard for Higgins's rights under the Executive Law, in an amount to

be determined at trial but no less than \$ 10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

FOURTH CAUSE OF ACTION AGAINST CONDO MANAGEMENT GROUP
(Violations of New York State Civil Rights Laws)

222. Higgins realleges and incorporates by this reference all allegations set in this First Amended Complaint as if fully set forth herein.

223. The Condo Management Group discriminated against Higgins pursuant to New York State Civil Rights Law.

224. Consequently, Higgins is entitled to recover the penalty prescribed by Civil Rights Law §§ 40-c and 40-d, in the amount of \$500 for each and every violation.

225. Notice of the Condo Management Group's violations and this action has been served upon the Attorney General as required by Civil Rights Law § 40-d.

FIFTH CAUSE OF ACTION AGAINST CONDO MANAGEMENT GROUP
(Retaliation Coercion Intimidation)

226. Higgins realleges and incorporates by this reference all allegations set in this First Amended Complaint as if fully set forth herein.

227. The peaceful enjoyment of one's home is a root concept of our society. This cause of action is simply about holding the Condo Management Group accountable for intentionally intruding upon the quietude of Higgins' home with strong-arm retaliation tactics to bully Higgins.

228. The Condo Management Group, in whole or in part, engaged in unlawful conduct to coerce, intimidate, and threaten Higgins, as well as engaged in unlawful conduct to interfere with Higgins' exercise and enjoyment of her rights to complain of discrimination and seek

enforcement of her rights protected by the FHA, Executive Law and Administrative Code.

229. The Condo Management Group refused to take any steps to accommodate any of Higgins' reasonable requests that the Condo Management Group implement measures to reduce noise, vibrations, and noxious fumes in carrying out their renovation of the lobby of the Building, and effectively deprived Higgins from occupying her home.

230. When Higgins spoke up at the unit owners meeting to make reasonable requests that were based on the effects of her disability and her sensitivity to fumes, noise, and vibrations, the Condo Management Group retaliated by pointing to the irrelevant fact that she had sued a building in which she previously lived.

231. When Higgins lost consciousness, the Condo Management Group further retaliated by telling EMTs that Higgins was "crazy" so that the EMTs would treat Higgins as an emotionally distressed patient.

232. The Condo Management Group has also retaliated by refusing to repair the leak on the facade of the Building which is causing water damage in Higgins' Unit.

233. The Condo Management Group's reprehensible and outrageous conduct violates, 42 U.S.C. § 3631, 24 C.F.R. § 100.400(c)(2), Executive Law § 296(7), and the New York City Administrative Code.

234. As a direct and proximate result of The Condo Management Group's unlawful discrimination and retaliation, Higgins has, and continues to, endure mental anguish and emotional distress, including but not limited to frustration, anger, stress, anxiety, and emotional pain and suffering.

235. The Offering Plan and the Condominium By-Laws for the Building both state: "The members and officers of the Board of Managers shall not be liable to the Unit Owners

except for their own individual willful misconduct or bad faith actions or bad faith failures to act.” (The Offering Plan, p. 99)

236. Higgins sustained actual and punitive damages from the Condo Management Group because of its willful and/or reckless disregard for Higgins’ rights, in an amount to be determined at trial but no less than \$10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys’ fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

SIXTH CAUSE OF ACTION AGAINST CONDO MANAGEMENT GROUP
(Breach of By-Laws and Declaration)

237. Higgins realleges and incorporates by this reference all allegations set in this First Amended Complaint as if fully set forth herein.

238. The Condo Management Group breached its obligations under the Trump Place Condominium By-Laws and Declaration by failing to properly maintain the exterior walls of the Building and to repair the water penetration issues culminating into mold infestation into the Unit.

239. The offering plan for the Building states: “Damage to or destruction of any portion of the Building as a result of fire or other casualty shall be promptly repaired and reconstructed by the Board of Managers as nearly as practicable to the condition it was in before the casualty using the proceeds of casualty insurance and/or other funds for that purpose, subject to various conditions as described in the By-laws.” (The Offering Plan, p. 100)

240. Under the By-laws for the Building, the “General Common Elements” include the “exterior walls of the Building excluding windows but including all facade and structural elements of exterior walls.” (The Offering Plan, p. 346) The By-laws also state that the duties of

the Board of Managers include “making ordinary repairs, restorations, additions and improvements to or alterations of the General Common Elements and making repairs to and restoration of the Property and/or to the 65th Street Public Access Area after damage or destruction by fire or other casualty, as a result of condemnation or eminent domain proceedings.” (The Offering Plan, p. 387)

241. Under the Condominium By-laws for the Building, the “Residential Common Elements” include “exterior windows, including without limitation, panes, casements, and frames in Residential Unit.” (The Offering Plan, p. 347) The Condominium By-laws further state that the Board of Managers is responsible for “maintenance, repairs and replacements whether structural or non structural ordinary or extraordinary to the 65th Street Public Access Area (“PAA”) or the Public Access Easement (“PAE”) thereon or the General Common Elements, Residential Common Elements or Non Residential Common Elements whether located inside or outside of the Units shall be made by the Board of Managers if concerning a General Common Element, the PAA or the PAE by the Residential Committee if concerning a Residential Common Element...” (The Offering Plan, p. 413) The offering plan and the Condominium By-Laws for the Building both state: “The members and officers of the Board of Managers shall not be liable to the Unit Owners except for their own individual willful misconduct or bad faith actions or bad faith failures to act.” (The Offering Plan, p. 99)

242. Higgins has been severely damaged as a result of the breaches of the offering plan, By-laws, and Declaration for the Building.

243. Higgins sustained damages from the Condo Management Group in an amount to be determined at trial but no less than \$10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys’ fees, interest, punitive damages and medical bills incurred by Higgins, all of which

will continue to accrue during the pendency of this action.

SEVENTH CAUSE OF ACTION AGAINST CONDO MANAGEMENT GROUP
(Negligence)

244. Higgins realleges and incorporates by this reference all allegations set in this First Amended Complaint as if fully set forth herein.

245. The Condo Management Group was aware of the existence of a water leak in the Home.

246. The Condo Management Group did not take any affirmative steps to control the ongoing moisture issue in the Home, causing mold to develop.

247. On or about February 2021, it was uncovered that significant mold was present behind the walls.

248. Higgins has suffered from extensive medical issues as a result of the mold which have exacerbated her disabilities.

249. The Condo Management Group was negligent in allowing the mold to occur in the Home.

250. The mold rendered the Home dangerous, hazardous, and uninhabitable. Higgins is the owner of her Home where the mold exists. The mold may be originating from behind the wall.

251. Because of the presence of mold in the air, Higgins inhaled the dangerous mold which caused personal injury and damage to Higgins' property.

252. The Condo Management Group knew or should have known that mold was growing in the Home. The Condo Management Group was notified of the mold. The Condo Management Group failed to act promptly upon receiving notice of the mold.

253. It is the Condo Management Group's duty to remove mold, correct the underlying water leaks that may be leading to mold problems and fix any ventilation problems that contribute to mold.

254. Higgins's respiratory ailments are mold-related. The Condo Management Group was at all relevant times aware of Higgins' ailment and failed to have the Unit remediated to the condition it was before the mold was discovered.

255. As a result of the existence of mold and the dire medical ramifications Higgins has endured, she was forced to move out of her Home.

256. To date, Higgins remains out of her Home while her Home remains impacted by the mold.

257. Despite repeated assurances that this issue would be resolved, to date it has not been.

258. The offering plan for 120 Riverside Blvd. states: "Damage to or destruction of any portion of the Building as a result of fire or other casualty shall be promptly repaired and reconstructed by the Board of Managers as nearly as practicable to the condition it was in before the casualty using the proceeds of casualty insurance and/or other funds for that purpose, subject to various conditions as described in the By-laws." (The Offering Plan, p. 100).

259. Under the Condominium By-laws for 120 Riverside Blvd., the "General Common Elements" include the "exterior walls of the Building excluding windows but including all facade and structural elements of exterior walls." (The Offering Plan, p. 346) The Condominium By-laws also state that the duties of the Board of Managers include "making ordinary repairs, restorations, additions and improvements to or alterations of the General Common Elements and making repairs to and restoration of the Property and/or to the 65th Street Public Access Area

after damage or destruction by fire or other casualty, as a result of condemnation or eminent domain proceedings.” (The Offering Plan, p. 387)

260. Under the Condominium By-laws for 120 Riverside Blvd., the “Residential Common Elements” include “exterior windows, including without limitation, panes, casements, and frames in Residential Unit.” (The Offering Plan, p. 347) The Condominium By-Laws further state that the Board of Managers is responsible for “maintenance, repairs and replacements whether structural or non structural ordinary or extraordinary to the 65th Street Public Access Area (“PAA”) or the Public Access Easement (“PAE”) thereon or the General Common Elements, Residential Common Elements or Non Residential Common Elements whether located inside or outside of the Units shall be made by the Board of Managers if concerning a General Common Element, the PAA or the PAE by the Residential Committee if concerning a Residential Common Element...” (The Offering Plan, p. 413)

261. The Condo Management Group has to date refused to provide its insurance claim information to Higgins or her insurance agent. Instead, it has attempted to force Higgins to patch up the walls in another strong arm attempt to intimidate Higgins, although the mold has yet to be remediated and the water penetration has not been identified.

262. Higgins sustained damages from the Condo Management Group’s, in an amount to be determined at trial but no less than \$10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys’ fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

EIGHTH CAUSE OF ACTION AGAINST CONDO MANAGEMENT GROUP
(Injunctive Relief)

263. Higgins realleges and incorporates by this reference all allegations set in this

First Amended Complaint as if fully set forth herein.

264. Higgins will continue to experience unlawful discrimination and retaliation because of The Condo Management Group's failure to comply with the above-mentioned laws. Therefore, injunctive relief is necessary to order the Condo Management Group to alter and modify the Building, including the Home therein, as well the Condo Management Group's operations, policies, practices and procedures relating to the Building.

265. Injunctive relief is also necessary to direct the Condo Management Group to make the Building readily accessible to and usable by Higgins in accordance with the above-mentioned laws.

266. Injunctive relief is further necessary to order the Condo Management Group to provide auxiliary aids or services, modification of their policies, and/or provision of alternative methods, in accordance with the FHA, Executive Law and the Administrative Code.

267. Injunctive relief is further necessary to order the Condo Management Group to implement policies against disability discrimination and retaliation and train all its employees and agents on these policies.

268. Injunctive relief is further necessary to order the Condo Management Group to retain the services of an independent entity to monitor its compliance with the laws.

269. Injunctive relief is further necessary to order the Condo Management Group to retain the services of an independent third party managing agent.

NINTH CAUSE OF ACTION AGAINST CONDO MANAGEMENT GROUP
(Declaratory Relief)

270. Higgins realleges and incorporates by this reference all allegations set in this First Amended Complaint as if fully set forth herein.

271. Higgins is entitled to a declaratory judgment concerning each of the violations committed by the Condo Management Group against Higgins as to the policies, practices, procedures, facilities, goods, and services of the Condo Management Group.

TENTH CAUSE OF ACTION AGAINST CONDO MANAGEMENT GROUP
(Negligent Infliction of Emotional Distress)

272. Higgins realleges and incorporates by this reference all allegations set in this First Amended Complaint as if fully set forth herein.

273. As the result of the negligent, reckless and careless conduct of the Condo Management Group, aforesaid, Higgins has suffered emotional distress.

274. Higgins has lost consciousness, sustained debilitating panic attacks and anxiety, inability to concentrate, loss of equanimity, repeated bouts of extreme vertigo, loss of balance or dizziness, and uncontrollable bouts of crying caused by the negligent conduct of the Condo Management Group.

275. Said negligence consists of the Condo Management Group's negligent acts and failure to act which exposed her to repeated, sudden and protracted periods of noise, vibrations and reverberations that shook the walls, ceiling, furniture and fixtures in her Home, as well as mold, dust and chemical odors.

276. Higgins sustained damages from the Condo Management Group in an amount to be determined at trial but no less than \$10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

ELEVENTH CAUSE OF ACTION AGAINST SELLERS
(Fraudulent Inducement)

277. Higgins realleges and incorporates by this reference all allegations set in this

First Amended Complaint as if fully set forth herein.

278. Sellers made deliberate misstatements as to the condition of the Home being without leaks on more than one occasion for the purpose of inducing Higgins to purchase the Home.

279. In Paragraph R6 of the rider to the contract for sale dated May 5, 2021 sellers represented “to the best of Seller’s actual knowledge, there have not been any leaks into the Unit and Seller has not received written notice of any leaks from the Unit, during the past twelve months. The Unit shall be delivered free from any active leaks.” A copy of the fully executed contract and rider is annexed hereto as Exhibit J.

280. On June 8, 2021, attorney Marc J. Isaacs signed a sworn statement indicating “On June 8, 2016, Higgins had a telephone conversation with Nancy Galliani who confirmed to me that the last leak into Unit 3N at 120 Riverside Boulevard was more than 3 years ago”. A copy of the sworn statement is annexed hereto as Exhibit K.

281. Sellers as prior owners of the unit had exclusive knowledge of the defects in the Home.

282. Higgins relied on the misstatements in purchasing the Home.

283. At no point prior to closing was Higgins on notice of the falsity of the representations made by the Sellers.

284. At no point prior to closing was Higgins aware of the defect in the Home.

285. Unbeknownst to Higgins, the Home was not worth the purchase price based on the material defects which were actively concealed by Sellers.

286. Higgins was under no pre-existing legal obligation to purchase the Home.

287. Had Sellers disclosed the material defects in the Home, as required by Real

Property Law § 462, Higgins would not have purchased the Home.

288. But for Sellers fraudulent misrepresentation Higgins would not have suffered the damages resulting from her ownership of the Home.

289. As a result of the deliberate misstatements made by Sellers, Higgins was fraudulently induced into purchasing the Home.

290. The fraudulent statements of the Sellers were intended to and did obstruct Higgins from discovering the truth regarding the Home.

291. Sellers misrepresentations regarding the leak in the Home has caused Higgins to make more than one claim with her insurance as the water entry continues to actively damage the work completed by contractors.

292. As a result of the persistent water entry from the undisclosed defect in the Home, Higgins, who lives on a fixed income, has been unable to inhabit the Home and has and continues to incur significant financial losses, emotional and physical harm.

293. Higgins has and continues to sustain damages against the defendants because of the Sellers' willful and/or reckless disregard for Higgins' rights, in an amount to be determined at trial but no less than \$10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

TWELFTH CAUSE OF ACTION AGAINST RONALD STARCIC
(Slander Per-Se)

294. Higgins realleges and incorporates by this reference all allegations set in this First Amended Complaint as if fully set forth herein.

295. On or about April 9, 2021 Defendant Starcic made oral defamatory false

statements regarding Higgins' state of mind and her disability and published them to third-party without authorization or privilege.

296. On the day Defendant Starcic visited Higgins' Unit to conduct water inspection and mold growth he was accompanied by Thomas Eng from Lawrence Environmental; Ayman Zafar and Raul Mayta from Mayta & Sebastian Architecture. Also present at the inspection was one of Higgins' lawyers Solomon Lim.

297. Throughout the inspection Starcic denigrated Higgins by calling her "crazy" to persons present at the inspection.

298. During this time Higgins stepped out of her Home to go to her car. When she left, she used a walker to assist her; upon return, she did not have the walker with her. Seeing this as an opportune moment, Starcic turned to Higgins' lawyer and said "one minute she needs a walker and another minute she does not," insinuating that Higgins' disability and the many symptoms caused by it were not genuine.

299. Defendant Starcic knew his statements were false as he was aware of Higgins' disability and the statements were not authorized by Higgins. Starcic was negligent and his false statements were made without due regard that would normally be exercised by a reasonably prudent person in similar circumstances.

300. Defendant Starcic's patently false statements regarding Higgins' mental state and disability made to persons who were there to conduct inspection were not made in jest. They were vilifying and disparaging as well as damaging to Higgins' reputation.

301. Higgins sustained damages from the Condo Management Group in an amount to be determined at trial but no less than \$10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages and medical bills incurred by Higgins, all of which

will continue to accrue during the pendency of this action.

ATTORNEY'S FEES, EXPENSES AND COSTS

302. In order to enforce Higgins' rights against the Defendants, Higgins has retained counsel and is entitled to recover attorney's fees, expenses, and costs pursuant to the FHA, 42 U.S.C. §§ 3613, 3617; 42 U.S.C. §12205; 28 C.F.R. §36.505; Administrative Code § 8-502(f); and Executive Law §297(10).

PRAYER FOR RELIEF

WHEREFORE, Joanne Noel Higgins respectfully requests that the Court enter a judgment against the defendants (i) 120 Riverside Boulevard At Trump Place Condominium; (ii) The Board of Managers of 120 Riverside Boulevard at Trump Place Condominium; (iii) Michael Ritchken, president of the Board of Managers; (iv) AKAM Associates, Inc.; (v) Ronald Starcic; (vi) Carlos A. Galliani; and (vii) Nancy Galliani as follows:

A. On the First Count (Violation of the Fair Housing Act) in favor of Higgins and against Condo Management Group under the FHA, awarding damages in an amount to be determined at trial but no less than \$ 10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

B. On the Second Count (Violation of the Administrative Code of the City of New York) in favor of Higgins and against the Condo Management Group as follows:

i. Declare Higgins sustained damages from the Condo Management Group under the Administrative Code, in an amount to be determined at trial but no less than \$10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive

damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action,

- ii. Redress the wrongdoing of the Condo Management Group and prevent a continuation of unlawful discriminatory and retaliatory conduct, and
- iii. Award punitive damages for Condo Management Group's malicious, willful and wanton violations of the Administrative Code § 8-502.

C. On the Third Count (Violation of New York State Executive Law) in favor of Higgins and against the Condo Management Group for discriminatory practices under the Executive Law, awarding damages in an amount to be determined at trial but no less than \$10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

D. On the Fourth Count (Violation of New York State Civil Rights Law) in favor of Higgins and against the Condo Management Group, awarding Higgins \$500 for each and every violation as prescribed by Civil Rights Law § 40-c and 40-d.

E. On the Fifth Count (Retaliation Coercion Intimidation) in favor of Higgins and against the Condo Management Group for unlawfully discriminating, retaliating, coercing, intimidating and threatening Higgins, awarding damages sustained from the acts of the Condo Management Group in an amount to be determined at trial but no less than \$10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

F. On the Sixth Count (Breach of By-Laws and Declaration) in favor of Higgins and against the Condo Management Group, awarding damages sustained from the acts of the Condo

Management Group in an amount to be determined at trial but no less than \$10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

G. On the Seventh Count (Negligence) in favor of Higgins and against the Condo Management Group declaring Higgins sustained damages because of the Condo Management Group's willful and/or reckless disregard for Higgins's rights, in an amount to be determined at trial but no less than \$10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

H. On the Eighth Count (Injunctive Relief) in favor of Higgins and against the Condo Management Group as follows:

- i. Enjoin the Condo Management Group from further discriminating against Higgins,
- ii. Order requiring the Condo Management Group to alter and modify the Building, including the Home therein, as well the Condo Management Group's operations, policies, practices and procedures,
- iii. Order directing the Condo Management Group to make the Building readily accessible to and usable by Higgins in accordance with the above mentioned laws,
- iv. Order directing the Condo Management Group to provide auxiliary aids or services, modification of their policies, and/or provision of alternative methods, in accordance with the FHA, Executive Law and the Administrative Code,

- v. Order directing the Condo Management Group to implement policies against disability discrimination and retaliation and train all its employees and agents of these policies,
- vi. Order directing the Condo Management Group to retain the services of an independent entity to monitor its compliance with the laws, and
- vii. Order directing the Condo Management Group to retain the services of an independent third party managing agent.

I. On the Ninth Count (Declaratory Relief) in favor of Higgins and against the Condo Management Group declaring, Higgins is entitled to a declaratory judgment concerning each of the violations committed by the Condo Management Group as to the policies, practices, procedures, facilities, goods and services.

J. On the Tenth Count (Negligent Infliction of Emotional Distress) in favor of Higgins and against the Condo Management Group, awarding damages sustained from the Condo Management Group in an amount to be determined at trial but no less than \$10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

K. On the Eleventh Count (Fraudulent Inducement) in favor of Higgins and against Sellers for their deliberate misstatement to fraudulently induced Higgins to purchase the Home, awarding Higgins damages in an amount to be determined at trial but no less than \$10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

L. On the Twelfth Count (Slander Per Se) in favor of Higgins and against Starcić under New York law for defamation per se, awarding Higgins damages in an amount to be determined at trial but no less than \$ 10,000,000.00 (TEN MILLION DOLLARS), plus costs, attorneys' fees, interest, punitive damages and medical bills incurred by Higgins, all of which will continue to accrue during the pendency of this action.

M. Award punitive damages, reasonable attorneys' fees, costs, and expenses pursuant to the Administrative Code, the FHA, and Executive Law.

N. For such other and further relief, at law or in equity, to which Higgins may be justly entitled.

JURY DEMAND

Higgins demands a trial by jury on all claims so triable.

Dated: Brooklyn, New York
December 20, 2021

Respectfully submitted,

RODRIGUEZ-MCCLOSKEY PLLC

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